



ADULTS AND COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE

4 NOVEMBER 2024

OBSERVATIONS ON THE AGENDA

Comments received from Healthwatch Leicester and Healthwatch Leicestershire, on the agenda for the meeting, as follows:

“Firstly, there is no reference to winter contingency planning on the agenda and whilst Healthwatch recognises that HOSC has leadership responsibility for scrutiny on these plans, Healthwatch is asking for assurance that A&C OSC is satisfied plans are on track for social care delivery.

Item on the agenda:

- **Draft AC dept strategy** - Healthwatch LL recognises the work in preparing the stakeholder mapping at Appendix B. Under the General Public Section, we would wish to understand whether a separate category of 'service user' has been considered? Lived experience of current service users can often be helpful in shaping future planning at a strategic level alongside a more generic response.”

Fiona Barber
Co-Opted Member, Healthwatch Advisory Board

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